

CPBFI Batch Performance Report

To
The Principal and CPBFI Coordinator,
Divekar College of Commerce, Karwar
Uttara Kannada
Karnataka

We are pleased to share the Batch Performance Report in respect of Batch Number 1 (CPBFI Batch Number 248) conducted at your college/institute from Mar 30th 2021.

Our official training partner for the batch was **Centre for Investment Education and Learning (CIEL)**.
The batch was conducted online.

RESULT: Number of students eligible for certificates – 25; Passing Ratio – 89.29%.

Student Profile Details:

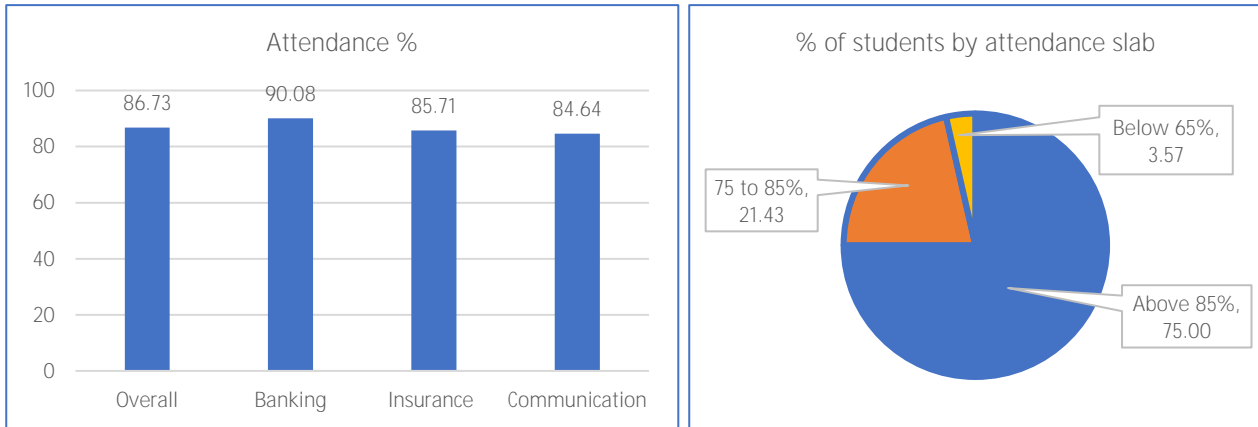
First Generation Graduates	19 (61.3%)
Socially weaker Categories (OBC/SC/SBC/ST/NT)	24 (77.4%)
Female students	28 (90.3%)
Educational Backgrounds	MBA. - 1 (3.2%), M.com. - 30 (96.8%)

1. Student Participation Details:

Enrolment Details	No. of students	Participation	No. of students
Enrolment	31	Pre-assessment	30
Cancellation	1	Post-assessment	31
Drop-outs	2	HR Workshop	8
Regular Students	28	Feedback Survey	16
Drop-out Ratio	6.67		

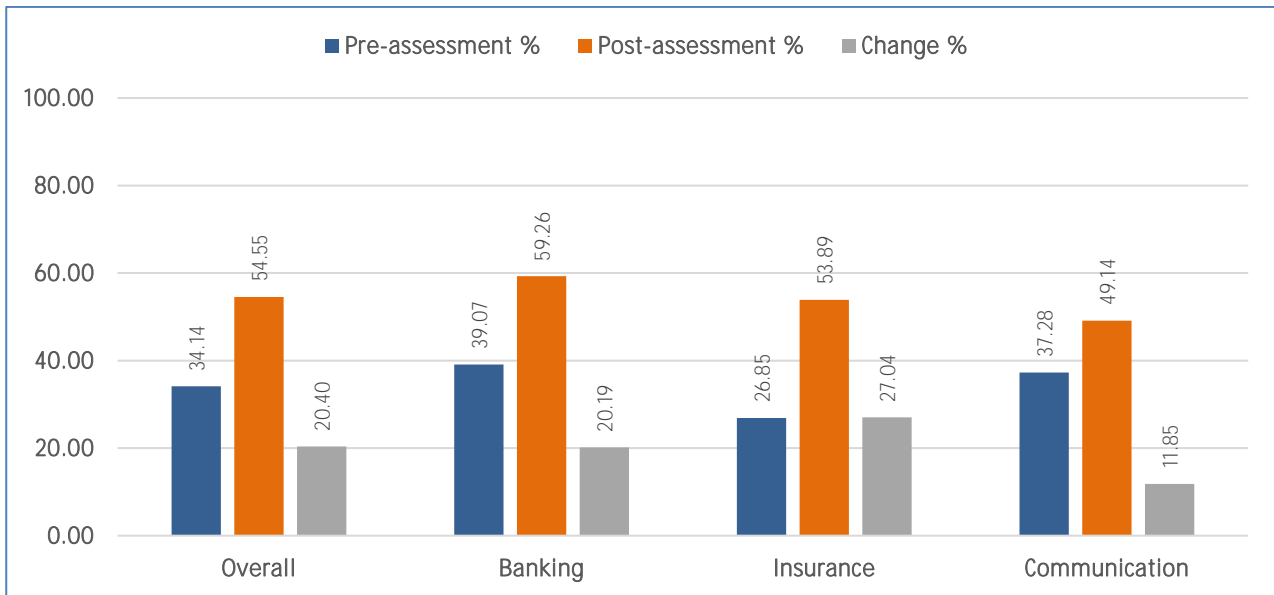
The student participation in the programme is driven by (a) the relevance of the programme in their individual career plans, (b) their understanding and conviction about the programme value and (c) their investment in the programme. A combination of all these factors leads to high participation.

2. Attendance Details



Attendance is driven by (1) certification eligibility criteria (CPBFI requires minimum 65% attendance), (2) training quality, which is a combination of trainer’s command over subject, the pedagogy used and students’ participation and (3) students’ willingness and ability to attend. Non-availability of infrastructure and mandatory college events or family events have a big influence on students’ ability to attend.

3. Performance in online Assessment Tests – Average Scores



Performance in online assessment tests is driven by the attendance and attentiveness of the students and by the training quality of CPBFI trainers. Students with higher attendance typically perform better than others.

4. Interview Performance

	Attended	Shortlisted	Success Rate
HR Workshop (HRW)	8	7	87.50%

A HR Workshop is conducted at the end of every batch, wherein recruiters from Bajaj Finserv and its subsidiaries, interview candidates for specific roles in BFSI industry. The recruiters shortlist candidates based on these interviews and provide us a list of candidates that they believe have a very high chance of being selected in a job interview. This independent assessment by professional recruiters is a good ‘lead’ indicator of employability.

5. Student endorsement

Voice of students	% strongly agree
My confidence has improved (Attitude Development)	6.25
My communication has improved (Skill Development)	25.00
My industry knowledge has improved (Knowledge Development)	18.75
CPBFI was the right decision for my career (Overall satisfaction)	18.75

Students join CPBFI with different objectives, so, it is important to seek their confirmation about improvement in their own attitude, skills and knowledge. This confirmation along with HR Workshop performance are key performance indicators of CPBFI.

6. Net Promoter Score (NPS)

Voice of students	% of respondents
On a scale of 0-10 how likely are you to recommend CPBFI to others?	
Very Likely - Promoters - Score of 9 or 10	37.50
Not Sure - Passives - Score of 7 or 8	50.00
Not Likely - Detractors - Score of 0 to 6	12.50
Net Promoter Score = Promoters - Detractors	25.00
Overall Rating - Good (>0), Excellent (>50%), Exceptional (>70%)	Good

Net Promoter Score or NPS is globally regarded as a strong indicator of customer experience and loyalty. For CPBFI also NPS is regarded as an important success indicator.

7. Feedback about faculty:

Faculty Name	Subject	% of students#
Mumtaz Shaikh	Banking	31.25
Ankit Khandelwal	Insurance	43.75
Poonam Ekawde Shirsat	Communication	50.00

% of students that have rated the respective faculty as “Excellent”.

Feedback about individual trainers help in assessment of the trainers and their delivery quality. These ratings are used to identify best trainers for each subject and to plan supporting interventions for trainers that are not at par.

8. Comments from Bajaj Finserv CPBFI Team:

- **What worked well –**

The efforts and hard work of the students are reflecting in assessments & attendance of the batch. The students also provided a very encouraging feedback to all the faculties and about all aspects of the batch.

- **What could have been better –**

There were about 20 students who did not appear for the HR Workshop. They would have learnt a lot from the experience.

We place on record our appreciation for the efforts put in by the coordinator, Shri Shubham Talekar, and other staff in making the batch successful. Overall, the students have sincerely completed the program and performed well and we are confident, every one of them has a successful career ahead!

Thank you!!

Team CPBFI

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